



Air Cab Taxi

Reliable Taxi Services for all Transportation Needs

Air Cab Taxi is a leading passenger transportation service provider in the City of Moncton, delivering the most prompt and reliable taxi services to meet any commuting requirements. A multi-purpose fleet of over 200 professional vehicle owners and operators are central to its excellence, extending its services beyond typical taxi rides to encompass out-of-town trips and airport transfers, school transportation, corporate taxi accounts, and car boosts. Committed to maintaining high service delivery standards, the team emphasizes customer-centricity, promptness, and professionalism throughout the interaction.

“At Air Cab Taxi, excellent customer service is the topmost priority and the cornerstone of our operations. We aim to deliver exceptional experiences to each passenger by allocating the right resources and leveraging advanced technologies,” says Jonathan McNally, General Manager of Air Cab Taxi.

Each of its services is seamlessly rendered via a user-friendly, intuitive booking app that allows passengers to order rides at their convenience using their smartphones. It helps them sidestep the tedious process of placing multiple calls while offering the users real-time trip information, driver details, and commute history. This advanced real-time tracking and visibility feature sets it apart, making Air Cab Taxi the ideal choice for clients looking for safe, reliable, and convenient commuting.

Air Cab Taxi’s reception portal provides corporate clients with a superior transportation solution that prioritizes accountability, efficiency, and security. Accessible via web browsers and smartphone apps, the tool allows users to effortlessly book and manage their trips, whether chauffeuring employees, airport transfers, or parcel pickups. Clients can also track their trips and transactions to ensure superior transparency and accountability through

its detailed record keeping. This approach prevents fraud and addresses all potential misuse incidents like unauthorized stops.

A robust fleet management system that guarantees streamlined operation and flawless experience further adds to Air Cab Taxi’s excellence. The system records every aspect of its operations, including call details, dispatch processes, GPS tracking, speed monitoring, and passenger history. This detailed record-keeping allows Air Cab Taxi to identify the areas of improvement. Insights from this data also enhance customer services and help it stay compliant with all local and provincial transportation laws.




Jonathan McNally,
General Manager

Air Cab Taxi’s adherence to regulations and safety is reflected in its stringent driver vetting process. It maintains a fleet of vehicle operators with a Class 4 driving permit, customer services and tourism certifications from Emerit Canada, a clean driver’s abstract and criminal background check. Through proper training, the company equips vehicle owners and operators with the expertise needed to ensure seamless technology utilization and compliance with the guidelines outlined in its comprehensive operator handbook.

By engaging as a service provider to vehicle owners and operators, Air Cab Taxi enables them to secure their status as self-employed taxi professionals. They can leverage the benefits of its infrastructure, financial service, marketing, digital systems, and administration to facilitate operations and maintain their independence.

The nucleus of Air Cab Taxi, however, is the core team that leads it with professionalism and passion, empowering the company to consistently and efficiently complete an average of 71,000 trips a month. The team consists of 15 members, including operations and accounts managers and customer service professionals—all committed to fulfilling its overarching mission. The commitment to quality is reflected in its culture of continuous improvement. Air Cab Taxi’s feedback mechanism serves as the fuel, allowing it to address client concerns immediately and ensure they all remain content with its services.

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Beyond customer services, Air Cab Taxi is deeply rooted in the community as a locally owned and operated business. In addition to being a trusted partner for taxi services, the company actively collaborates with local organizations to assist the growth and development of the community. This demonstrates its ethos of responsibility and contribution toward the communities it serves, solidifying its position as a cherished and reliable service provider across Atlantic Canada. 

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The annual listing of 10 companies in Canada that are at the forefront of providing Airport Operation services and transforming businesses